

PROVIDER EDGE™: THE SECURE ONLINE PORTAL FOR PLAN PROVIDERS



Eligibility Verification

On the website you'll find information on the start and end dates of coverage, who is included (Member only, Family, etc.), and the type of coverage (i.e. Active, COBRA, etc.). You can even view previous and current health coverage eligibility with details like effective and termination dates.

Health Claims Status

Here's how to check on health claims and view associated payment information, service dates, and current status:

- To access processed claims submitted under your institution or clinic, ensure that the TIN number on the claim matches the TIN number on your login.
- If you prefer, you can also sort processed claims by date of service.
- For additional details on each individual claim, choose the PDF format to view the Explanation of Benefits (EOB).

Introducing Provider Edge™ by Zenith American Solutions - a web-based platform that enables plan providers to obtain secure and reliable eligibility and claims information.

With Provider Edge, providers can verify participant and dependent eligibility status, benefits, and view claim status online, eliminating the need to contact the Fund or Administrative office. This reduces the overall volume of calls to call centers and leads to significant savings.

CHECK CLAIMS PAYMENTS

CLAIM SEARCH

Enter the Participant SSN/Alt Id to lookup Participant or Dependent claims.

Note: Please note there are new Government regulations for submitting claims effective October 1, 2015. Claims for dates of service on or after October 1 must contain ICD-10 diagnosis codes. We are prepared and accepting the new regulated format for submitting claims. Claims that are submitted incorrectly may be returned by the PPO network for correction and resubmission. Please contact the network for questions regarding claims they return. During this transition period there may be some delay in claims payment while issues related to this change are resolved. Your patience and cooperation during this time is appreciated.

(Starred) (*) fields are required.

* Participant SSN/Alternate ID

SSN:

Search

Information above will be submitted via a secure connection to protect your confidentiality.

LIST OF CLAIMS

Provider	Services On	Claim No.	Status
JANE - MEMBER			
GU GAOMAN	12/03/2019	1107320091322412	
GU GAOMAN	04/17/2019	1107320082671205	
SUNRISE DENTAL CARE	02/15/2019	1107320081210054	
GU GAOMAN	02/07/2019	1107320081091546	
GU (GINA) GAOMAN	01/31/2019	1107320081121614	
STEPHANIE - DEPENDENT			
GU GAOMAN	12/03/2019	1107320091460165	
SUNRISE DENTAL CARE	02/15/2019	1107320081210053	
GU (GINA) GAOMAN	01/31/2019	1107320081121613	

To log in, please visit <https://edge.zenith-american.com> and select "Provider Edge" as your login type. Afterward, enter your login credentials for easy access.

If you need to register, enter your Provider's Tin, a Participant SSN or Alt Id, and a previously processed Claim Number for this Patient. We utilize this information to verify the Provider in our System.

For additional support, please reach out to your Zenith American Solutions team for assistance.