









Our partnership with industry-leader
Zelis Healthcare provides a
complementary approach to claims
management through cost containment
solutions. Zelis Healthcare reduces
claim costs through in-house expertise,
eliminating provider appeals, complete
audits of each claim.

# Savings Maximized

- Single Source Cost Containment
- Financial Review
- EDI Connectivity
- Medical Record Review
- Investigation and Experimental Review
- Out-Of-Network Negotiations

# **Claims Management Integrated Solution**

#### **Out-Of-Network (OON)**

- Leverages contracted solutions to reduce liability on OON claims
- Determines usual and customary payments for non-par claims
- Robust technology ensures
   adherence to strict turnaround times
- Referenced-based pricing models for plans who wish to use alternatives to In-Network or OON
- Balance billing support through post-payment settlement program

## **Claims Editing**

- Adherence to industry-recognized edits and guidelines to ensure compliance with payment policies
- Ability to configure and customize edits, to detect most overbilling occurrences and ensure claim accuracy
- Flexible appeals options: Zelis Healthcare can manage all appeals or a portion, depending on the Plan's preference

## Clinical Bill Review & Audit

- Chart audit with focus on clinical accuracy, cost-to-charge analysis, and plan policy adherence
- Clinical experts review findings based on FDA guidelines and standards focused on ensuring medical necessity
- Assessment of claim itemization to identify bundled charges and supplies for additional claim cost reduction